

TERMS AND CONDITIONS OF USE

Maison Ambrosi

Welcome to the Maison Ambrosi website. By accessing this website and making a reservation, you fully accept these Terms and Conditions of Use (TCU).

1. Purpose

These TCU define the conditions for using the website as well as the rules for staying at the residence. They aim to ensure a smooth stay and respect for the premises for the comfort of all guests.

2. Website Access

The website is accessible to any user with an Internet connection. The site operator reserves the right to suspend access for maintenance or content updates.

3. House Rules

3.1 Check-in and Check-out

- **Check-in:** Between 5:00 PM and 8:00 PM.
- **Check-out:** Before 10:00 AM.
- **Self-check-in:** A secure key box is available for late arrivals.
- Any arrival outside the scheduled times must be notified in advance and confirmed by the host.

3.2 Occupancy and Guest Limits

- The accommodation is designed for **a maximum of 6 people**.
- Any additional unregistered guest may result in extra charges or cancellation of the booking.
- The renter agrees **not to sublet** the property and **not to invite external visitors** without the prior approval of the host.

3.3 Respect for the Property and Neighbors

- It is strictly **forbidden to organize parties or events** in the accommodation.
- Guests must **respect the peace and quiet** of the neighborhood, particularly between **10:00 PM and 8:00 AM**.
- Excessive noise may result in **immediate expulsion without refund**.
- Please respect the provided **furniture and equipment**. Any broken or damaged item must be reported immediately.

3.4 Cleanliness and Maintenance

- **Final cleaning** is included, but the accommodation must be left in a reasonable condition.
- Upon departure, please:
- Empty the **dishwasher** and put away the clean dishes.
- Dispose of **garbage** in the designated outdoor bins.
- Gather **used towels** in a visible place for cleaning.
- Turn off **all lights and electrical appliances**.
- Lock **all doors and windows** before leaving the accommodation.

3.5 Use of Bed Linen and Equipment

- Beds must **not** be used without sheets. Guests must bring their own linens or rent a linen kit (**€25 per bed**).
- The provided equipment (**TV, Wi-Fi, appliances**) must be used with care and according to the instructions available in the accommodation.
- **Internet** access is free, but **must be used legally** (no illegal downloads).

3.6 Security and Surveillance Systems

- **Outdoor security cameras** are installed throughout the residence for safety.
- **Smoke detectors** are present and operational.
- **Carbon monoxide detectors** are not required as all appliances are electric.
- In case of **technical issues**, please contact the host immediately.

3.7 Responsibilities and Penalties for Rule Violations

- Any violation of these house rules may result in:
- **Immediate cancellation** of the stay without refund.
- **Additional charges** for damages or excessive cleaning.
- The host is **not responsible** for theft or loss of personal belongings left in the accommodation.

4. Contact and Assistance

For any questions regarding the Terms and Conditions of Use or House Rules, you can contact us at:

- 📞 Phone: 0786630937
- ✉ Email: maisonambrosi@gmail.com